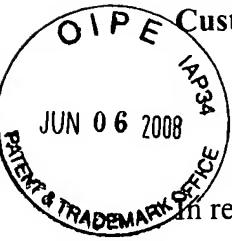


DOCKET NO.: 11157SSUS04C (NORT10-00349)

PATENT

Customer No.: 33000



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey et al.

Application No. : 10/662,603

Filed : February 9, 2006

For : METHOD, APPARATUS, AND ARTICLE OF
MANUFACTURE FOR WEB-BASED CONTROL OF A
CALL SERVER

Art Unit : 2194

Examiner : Charles E. Anya

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this statement.

This submittal is made in accordance with 37 C.F.R. §§ 1.97 and 1.98 and § 609 of the Manual of Patent Examining Procedure. The references herein are listed below and on the attached Form PTO/SB/08B.

U.S. Office Actions

Office Action dated September 6, 2007 in connection with U.S. Patent Application No. 10/808,092 filed March 24, 2004.

Office Action dated February 15, 2006 in connection with U.S. Patent Application No. 09/414,590 filed October 8, 1999.

Office Action dated September 1, 2005 in connection with U.S. Patent Application No. 09/414,590 filed October 8, 1999.

Office Action dated January 14, 2004 in connection with U.S. Patent Application No. 09/414,590 filed January 14, 2004.

Office Action dated April 9, 2003 in connection with U.S. Patent Application No. 09/414,590 filed April 9, 2003.

Office Action dated December 9, 2002 in connection with U.S. Patent Application No. 09/414,590 filed October 8, 1999.

Office Action dated October 24, 2003 in connection with U.S. Patent Application No. 09/414,521 filed October 8, 1999.

Office Action dated June 24, 2003 in connection with U.S. Patent Application No. 09/414,521 filed October 8, 1999.

Office Action dated April 2, 2003 in connection with U.S. Patent Application No. 09/414,521 filed October 8, 1999.

Office Action dated November 5, 2002 in connection with U.S. Patent Application No. 09/414,521 filed October 8, 1999.

Office Action dated April 16, 2003 in connection with U.S. Patent Application No. 09/414,589 filed October 8, 1999.

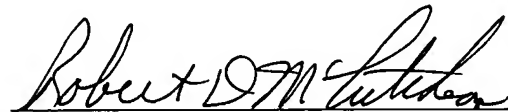
Office Action dated November 12, 2002 in connection with U.S. Patent Application No. 09/414,589 filed October 8, 1999.

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above Patents and to question the relevance and materiality of the Patents and Publications listed herein, in whole, in part, or in combination, subsequent to filing this Information Disclosure Statement.

Respectfully submitted,

MUNCK CARTER, P.C.

Date: 6/4/2008



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